

Sl. No.	Centre	Name & Address of the Office of Banking Ombudsman	Area of Operation
1	Ahmedabad	Smt. N Sara Rajendra Kumar	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu
		C/o Reserve Bank of India	
		5 th Floor, Nr. Income Tax,	
		Ashram Road	
		Ahmedabad-380 009	
		STD Code: 079	
		Tel. No. 26582357	
		Email : cms.boahmedabad@rbi.org.in	
2	Bengaluru	Ms Saraswathi Shyamprasad	Karnataka
		C/o Reserve Bank of India	
		10/3/8, Nrupathunga Road	
		Bengaluru -560 001	
		STD Code: 080	
		Tel. No. 22277660/22180221	
		Fax No. 22276114	
		Email : cms.bobengaluru@rbi.org.in	
3	Mumbai (I)	Dr. Neena Rohit Jain	Districts of Mumbai, Mumbai Suburban and Thane
		C/o Reserve Bank of India	
		4 th Floor, RBI Byculla Office Building,	
		Opp. Mumbai Central Railway Station,	
		Byculla, Mumbai-400 008	
		STD Code: 022	
		Tel No. 23022028	
		Fax : 23022024	
		Email : cms.bomumbai1@rbi.org.in	
4	Mumbai (II)	Shri S.K.Kar	Goa and Maharashtra, (except the districts of Mumbai, Mumbai Suburban and Thane)
		C/o Reserve Bank of India,	
		4 th Floor, RBI Byculla Office	
		Building, Opp. Mumbai Central	
		Railway Station, Byculla,	
		Mumbai-400 008	
		STD Code: 022	

		Telephone: 23001280/23001483	
		Fax : 23022024	
		Email : cms.bomumbai2@rbi.org.in	
5	New Delhi (I)	Smt. Anupam Sonal	North, North-West, West, South-West, New Delhi and South districts of Delhi
		C/o Reserve Bank of India,	
		Sansad Marg, New Delhi	
		STD Code: 011	
		Tel. No. 23725445	
		Fax No. 23725218	
		Email : cms.bonewdelhi1@rbi.org.in	
6	New Delhi (III)	Shri V G Sekar	North-East, Central, Shahdara, East and South-East districts of Delhi
		C/o Reserve Bank of India	
		Sansad Marg, New Delhi	
		STD Code: 011	
		Tel. No. 23715393	
		Fax No. 23765234	
		Email : cms.bonewdelhi3@rbi.org.in	
7	Bhopal	Shri Hemant Kumar Soni	Madhya Pradesh
		C/o Reserve Bank of India	
		Hoshangabad Road	
		Post Box No. 32, Bhopal-462 011	
		STD Code: 0755	
		Tel. No. 2573772	
		2573776	
		2573779	
		Email : cms.bobhopal@rbi.org.in	
		Click here to lodge complaint	